

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

FIRST-CLASS MAIL AND PERIODICALS
SERVICE STANDARD CHANGES, 2021

Docket No. N2021-1

**RESPONSES OF THE UNITED STATES POSTAL SERVICE WITNESS ROBERT
CINTRON TO QUESTIONS POSED DURING HEARINGS**
(June 16, 2021)

The United States Postal Service hereby provides the responses of witness Robert Cintron to questions raised during his appearance at hearings in this docket on June 9, 2021, at transcript pages Tr. 1/416-17, 420, & 431-33. Citations to pages are provided, with questions paraphrased and then followed by the responses.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Anthony Alverno
Chief Counsel, Global Business & Service
Development

Jeffrey A. Rackow

475 L'Enfant Plaza, S.W.
Washington, D.C. 20260-1101
(202) 268-6687
jeffrey.a.rackow@usps.gov
June 16, 2021

RESPONSES OF USPS WITNESS CINTRON TO QUESTIONS RAISED DURING HEARINGS

Tr. 1/416:21-25 & 417:1-3,14-17: Regarding mail sent between two parties that live in the same state. In its research on the effects of this proposal, did the Postal Service calculate the following:

- a. How many states, if any, will see an increase of 2-day service to 3-day service for mail sent between residents or businesses within the same state?
- b. To your knowledge, are there any states where mail sent between residents of the same state will go from 3-day service to 4- or 5-day service?

RESPONSE:

- a. If the proposal were implemented, the Postal Service estimates that in 28 states some First-Class Mail volume would change (ranging from about 1% to 27% of a state's 2-day volumes) from the 2-day service standard to the 3-day service standard for origin and destination pairs for First-Class Mail within the same state.
- b. Yes; if the proposal were implemented, in one state (Alaska) First-Class Mail would change from the 3-day service standard to the 4-day service standard for origin and destination pairs for First-Class Mail within that same state. In no states would First-Class Mail change from the 3-day service standard to the 5-day service standard for origin and destination pairs for First-Class Mail within the same state.

**RESPONSES OF USPS WITNESS CINTRON
TO QUESTIONS RAISED DURING HEARINGS**

Tr. 1/420:20-23: When measuring service performance, does the Postal Service count every individual piece of mail? And approximately, what percentage of First-Class mail is excluded from the measurement?

RESPONSE:

No. As reported in the quarterly Independent Validation of USPS Service Performance Measurement Audit Design, in the aggregate for the most recent four quarters (FY2020 Q3 through FY2021 Q2), the First-Class Mail in measurement totaled about 68.5% (slightly below the target of 70%); therefore, about 31.5% was excluded.

**RESPONSES OF USPS WITNESS CINTRON
TO QUESTIONS RAISED DURING HEARINGS**

Tr. 1/431:2-5, 432:12-15, 433:18-20: With regard to Library Reference N2021-1-6 “Air Vs surface To FY21Q3TD.xlsx”, please define “passed volume” (cells N6:O6) and how it may relate to measured volume and on-time air/surface score results.

RESPONSE:

In the referenced Excel file, the “passed volume” represents the volume that met the on-time service performance standard. The passed volume was divided by the measured volume to determine the on-time score percentages.